

UltrArmor

RMA SERVICE

At UltrArmor, we stand behind our products with a comprehensive five-year(5) warranty from the date of shipment. If you need to return an item for replacement or repair, please follow the UltrArmor RMA (Return Merchandise Authorization) process outlined below.

Actions You Can Take



Submit an RMA request

Customer submits an RMA request to UltrArmor (including the RMA Request Form)

01



Review the RMA request

UltrArmor reviews the warranty and issues an RMA number to the customer

02



Ship the defective product

The customer ships the product to UltrArmor with the tracking number, shipping document and error code form

03



Check the RMA request

Upon receipt, UltrArmor checks whether the received item matches the request

04



Ship replaced or repaired product

UltrArmor ships the repaired or replaced product with the tracking number

05



Customers receive the product

The customer receives the repaired or replaced product and enjoys its functionality

06

At UltrArmor, customer satisfaction is our top priority. For more details or assistance, reach out to us at support@ultrarmor.com, and our team will be happy to assist you